

Item	Code	Unit Price	Quantity	Total
Year 1 Student Materials				
Student Textbook	PSTEXT1	\$ 62.00		
Special Value Pack—Save \$370 20 Student Textbooks plus one set of Teacher Resources	PSVLI	1,248.00		
Student Activity Book (includes ProStart® Exam Answer Sheet and Work Experience Checklist)	PSACT1	24.00		
Year 1 Teacher Materials				
Teacher Resources	PSRES1	370.00		
Activity Book – Teacher's Edition Year 1: (available while quantities last—when out of stock this item will not go on back-order)	PSTEACT1	50.00		
Year 1 Videos				
Complete Video Package—Save \$337 ▼ Or, order individually	PSVD1	1,090.00		
Customer Service: Anticipating Customer Needs	MIVV050	89.00		
Customer Service: Exceptional Customer Service	MIVV051	89.00		
ServSafe®: Starting Out with Food Safety	STEP1R	119.00		
ServSafe: Ensuring Proper Personal Hygiene	STEP2R	119.00		
ServSafe: Purchasing, Receiving, and Storing	STEP3R	119.00		
ServSafe: Preparing, Cooking, and Serving	STEP4R	119.00		
ServSafe: Cleaning and Sanitizing	STEP5R	119.00		
ServSafe: Take the Food Safety Challenge	STEP6R	119.00		
Workplace Safety: Preventing Slips, Trips, & Falls	V 701	119.00		
Workplace Safety: Lifting & Carrying	V 702	119.00		
Workplace Safety: Robbery Prevention & Awareness	V 703	119.00		
Making the Most of Your Menu: Nutrition and Your Menu	MIVV142	89.00		
Diversity: Working Together in Foodservice	MIVV171	89.00		
Year 2 Student Materials				
Student Textbook	PSTEXT2	62.00		
Special Value Pack—Save \$370 20 Student Textbooks plus one set of Teacher Resources	PSVL2	1,248.00		
Student Activity Book (includes ProStart Exam Answer Sheet and Work Experience Checklist)	PSACT2	24.00		
Year 2 Teacher Materials				
Teacher Resources	PSRES2	370.00		
Activity Book – Teacher's Edition Year 2: (available while quantities last—when out of stock this item will not go on back-order)	PSTEACT2	50.00		
Year 2 Videos				
Complete Video Package ▼ Or, order individually	PSVD2	498.00		
Server Skills: Serving People	MIVV061	89.00		
Server Skills: Teamwork	MIVV063	89.00		
Making the Most of Your Menu: Guiding Guests Through Your Menu	MIVV140	89.00		
Making the Most of Your Menu: Creating a Menu That Sells	MIVV141	89.00		
Building Foodservice Sales: Suggestive Selling	MIVV070	89.00		
Building Foodservice Sales: Handling Complaints	MIVV071	89.00		
Building Foodservice Sales: Managing Promotions	MIVV072	89.00		
Additional Resources				
Extra ProStart Toolkit	PSTKIT04	65.00		
Separate ProStart Exam Answer Sheet	PSEX	10.00		
Subtotal				\$
Shipping and handling				
Orders must include shipping and handling charges in order to be processed. U.S.—add 5%; Alaska, Hawaii, Puerto Rico, and Canada—add 10% and International orders—add 30%. In addition, there is a minimum \$12.50 handling charge for all orders.				
Total enclosed				\$

ProStart® Curriculum, Second Edition, ©2005 Order Information

Phone: 850-224-2250
Fax: 850-224-9213
Mail: Florida Restaurant Association Educational Foundation
P.O. Box 1779
Tallahassee, FL 32302

Customer I.D.: 87850

Complete this order form and mail it with payment.
Please allow 3–4 weeks for delivery. Please print.

Name _____

Title _____

Organization _____

Address (We cannot ship to P.O. boxes.) _____

City/State _____ ZIP+4 _____

Phone _____ Fax _____

Method of payment

Check enclosed for \$ _____
Make checks payable to: Florida Restaurant Association Educational Foundation

Charge my (circle one): AMEX VISA MasterCard
Diner's Club Discover

Cardholder's Name _____

Card Number _____ Exp. Date _____

Cardholder's Signature _____

Purchase Order Number: _____
Please mail or fax your purchase order to the address or number listed above. Payment expected net 30 days from invoice date.

Pricing Policy
Rush orders will be charged an extra fee to cover increased shipping cost. Call to receive information on the extra charge. Prices are valid as of July 20, 2005 and subject to change without notice.

Return Policy
All product returns must be made within 30 days from the date of invoice. Please call before you ship. ALL returned materials must have a Return Authorization Number assigned by the NRAEF Customer Service department before they're shipped back to us. This special number must also appear on the outside of every box or package returned. If you have questions regarding our Return Policy, please contact Customer Service at 800.765.2122 (312.715.1010 in Chicagoland) ext. 701. Monday–Friday, 8:30 AM–4:30 PM CST.

